



PUBLIC HEALTH ACCREDITATION

It's About Quality and Performance



Tamara Bannan, MPH
PHS Administration



TODAY'S OBJECTIVES

- ◉ Discuss why public health across the nation is moving toward accreditation
- ◉ Describe the Public Health Accreditation Board and what they do
- ◉ Provide an overview of the accreditation process
- ◉ Share what has been done so far to prepare for accreditation



WHY ACCREDITATION?

- ◉ Maximizes scarce resources by encouraging strategic investments to improve people's health
- ◉ Demonstrates accountability to residents and elected officials
- ◉ Spurs innovation as departments work to meet their communities' needs
- ◉ Focuses on Quality Improvement



PUBLIC HEALTH ACCREDITATION BOARD (PHAB)

- ◉ Non-profit entity to implement and oversee national public health department accreditation key elements
- ◉ 12 member Board of Directors, 5 executive committee members, and 5 ex-officio members
- ◉ Launched national public health accreditation September 2011



Public Health Accreditation Board

PHAB's Vision and Goal

Vision: Reliable national standards for public health

Goal: 60% of the population will be covered by accredited health departments by 2015

PHAB'S SEVEN STEP PROCESS

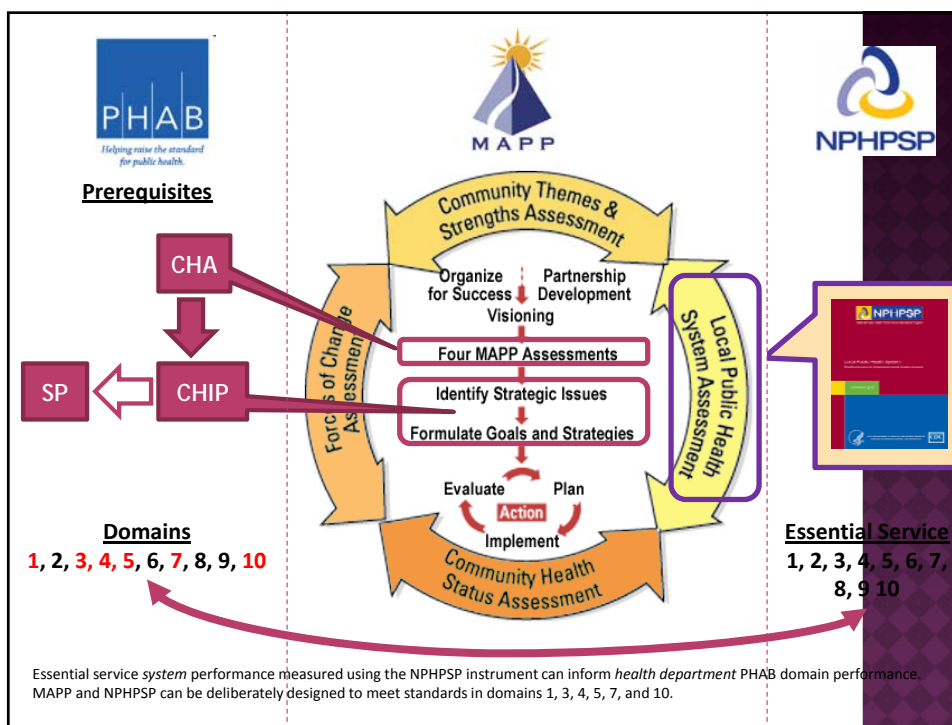
- ◉ Pre-application
- ◉ Application
- ◉ Document Selection and Submission
- ◉ Site Visit
- ◉ Accreditation Decision
- ◉ Reports
- ◉ Reaccreditation



PRE-APPLICATION



- Prepare and Assess Readiness
 - Readiness Checklist
 - Pre-requisite Documents: Community Health Assessment (CHA), Community Health Improvement Plan (CHIP), and Strategic Plan
- Complete online orientation at www.phaboard.org
 - Mandatory for Health Director and Accreditation Coordinator
 - Strongly recommended for the entire accreditation team
- Submit a Statement of Intent (SOI)



APPLICATION

- ◉ Submit application form
 - Formal notification to PHAB of department's commitment to initiate the accreditation process
- ◉ Submit fees
 - Determined by PHAB and population-based
- ◉ Complete accreditation coordinator training
 - In person training required for the accreditation coordinator



DOCUMENT SELECTION AND SUBMISSION

- ◉ Standards and Measures Found in 12 Domains
 - Ten (10) Essential Services of Public Health
 - Administration Domain
 - Governance Domain
- ◉ Documents submitted by the health department used to determine conformity with standards and measures
- ◉ Applicants must submit their documentation to PHAB within 12 months



PHAB 12 DOMAINS

- ◉ **Domain 1:** Conduct and disseminate assessments focused on population health status and public health issues facing the community
- ◉ **Domain 2:** Investigate health problems and environmental public health hazards to protect the community
- ◉ **Domain 3:** Inform and educate about public health issues and functions
- ◉ **Domain 4:** Engage with the community to identify and address health problems
- ◉ **Domain 5:** Develop public health policies and plans
- ◉ **Domain 6:** Enforce public health laws
- ◉ **Domain 7:** Promote strategies to improve access to health care services
- ◉ **Domain 8:** Maintain a competent public health workforce
- ◉ **Domain 9:** Evaluate and continuously improve health department processes, programs, and interventions
- ◉ **Domain 10:** Contribute to and apply the evidence base of public health
- ◉ **Domain 11:** Maintain administrative and management capacity
- ◉ **Domain 12:** Maintain capacity to engage the public health governing entity

SITE VISIT

- ◉ **Conducted by PHAB Trained Site Visitors**
 - A Peer Team of 3-4 Trained Visitors
 - Lasts 2-3 Days
- ◉ **Purpose**
 - Verify Accuracy of Documentation
 - Seek Answers to Questions about Submitted Material
 - Provide Opportunity for Discussion and Further Explanation
- ◉ **Site Visit Report Is Developed and Describes:**
 - How Conformity Was Demonstrated
 - Areas of Excellence
 - Opportunities for Improvement



ACCREDITATION DECISION

- ◉ PHAB's Board of Directors Appoints an Accreditation Committee to Review and Determine the Accreditation Status of the Applicant
- ◉ Accreditation Decision Based on the Site Visit Report
- ◉ Two Accreditation Decision Status Categories:
 - Accredited (5 years)
 - Not Accredited



REPORTS

- ◉ Accredited health departments submit annual reports and annual fees for 5 years
- ◉ Reports describe how the health department has addressed areas for improvement noted in the site visit report
- ◉ Reports will state that the health department maintains conformity with PHAB's standards and measures

QUALITY IMPROVEMENT (QI) IN PUBLIC HEALTH SERVICES

- ◉ Plan-Do-Study-Act

- We will continue to identify and provide training to PHS staff to support programmatic QI projects

- ◉ Lean Six Sigma

- Creates efficiencies and reduces variation
 - All staff completed white belt training FY 11/12
 - All managers completed yellow belt training
 - Less than 10 green belts
 - One PHS staff member completing black belt



Questions???

